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ONE HUNDRED THIRTEENTH CONGRESS

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April 9, 2014

The Honorable Eric Shinseki
 Secretary
 U. S. Department of Veterans Affairs
 810 Vermont Ave. NW
 Washington, DC 20420

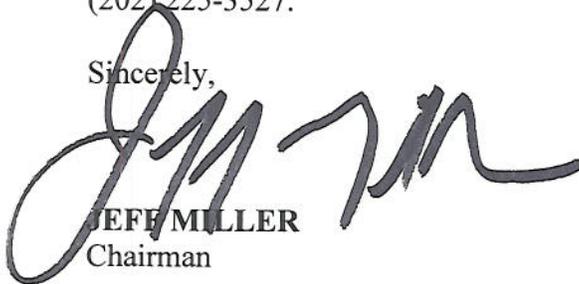
Dear Secretary Shinseki,

The consult and appointment delays in the Phoenix medical center are very troubling and raise serious issues about the provision of healthcare to veterans by the Veterans Health Administration.

I am writing today to make clear that all records, documents, emails, and any other material in VA's possession related in any way to appointment wait times and/or consult delays at the VA medical center in Phoenix, Arizona should be preserved. All employees, contractors, and officials of the VA should be directed to preserve all records, including electronic records, work e-mail and personal e-mail communications relating to the matter, and calendars and schedules of all employees (and paper copies and versions of those records) in the possession or control of the VA or its staff or employees, touching upon any issue relating to the matter. To be clear, no such records shall be destroyed, modified, altered, deleted, removed, relocated, or otherwise negligently or intentionally handled so as to make them inaccessible to the Committee. If the practice of the VA involves the routine destruction, deletion, recycling, relocation, alteration, or removal of such materials, such practices should be halted immediately and all records should be preserved. Please provide me a copy of the Preservation Order when it is issued.

If you have any questions or concerns, please contact Jon Towers, Deputy Staff Director, at (202) 225-3527.

Sincerely,



JEFF MILLER
 Chairman

CJM/hr